



PALAIS
LIECHTENSTEIN

THE PRINCELY PALACES

TERMS OF USE

(Last updated: July 2024)

Upon use of and entry upon the properties at the following addresses:

- **Fürstengasse 1, 1090 Vienna**, including the buildings, garden areas, pathways, exhibition rooms and in particular the **Liechtenstein GARDEN PALACE** situated thereon, and;
- **Bankgasse 9, 1010 Vienna**, including the buildings, garden areas, pathways, exhibition rooms and in particular the **Liechtenstein CITY PALACE** situated thereon (hereinafter referred to as "the Site"),

all visitors accept the following Terms of Use of Palais Liechtenstein, Liechtenstein Gruppe AG, Immobilien Wien (hereinafter referred to as "the Palace").

1. Employees of the Palace shall ensure compliance with these Terms of Use. In the event of violations of these Terms of Use, the Palace shall be entitled to ban visitors from entering and/or using the Site. Visitors must be polite and courteous towards employees of the Palace. Instructions of employees must be immediately complied with.
2. Use of the Site is at the visitor's own risk. The Palace shall be permitted to prohibit access to the Site and use of the Site at any time, whereby no indication of reasons shall be required.
3. For safety reasons, all access routes, stairways and steps of the Site must be kept free from obstacles.
4. The Site may only be accessed via the entrances and exits provided for such purpose. Emergency exits may only be used in an emergency.
5. The entire Site – in particular the buildings, garden areas, pathways, etc. situated thereon – must be used considerately and kept clean. The Palace shall assert compensation claims in respect of any damage to the Site caused by intent or negligence.
6. Waste must be disposed of in the containers provided for such purpose on the Site.
7. The entire Site is subject to video surveillance.
8. Smoking and naked flames are strictly prohibited in all indoor areas.
9. Visitors shall only be permitted to enter the Site using a vehicle of any type, or to park such vehicle on the site, subject to the prior written consent of the Palace, whereby the relevant regulations and traffic signs and road markings must be observed. The Palace shall be entitled to have vehicles removed from the Site at the cost of the vehicle keeper where such vehicles have been driven or parked in contravention of these terms.
10. Sporting activities – for instance skateboarding, in-line skating, cycling – are prohibited on the Site; however, access to the children's playground near the GARDEN PALACE using a child's bicycle shall be excluded. The parking of bicycles (both adult and child) on the Site is prohibited.
11. Animals may not be taken onto the Site, with the exception of assistance dogs following prior referral to the Palace administration. Also excluded is the access route to the Vinothek of the Liechtenstein Princely Winery via the Ehrenhof.
12. Outerwear (coats, jackets, hats, etc.), umbrellas, walking sticks, backpacks/daypacks, bags and other articles of daily use larger than 21 x 30 cm must, without exception, be handed in to the cloakroom prior to entering the building on the Site. The Palace assumes no liability for deposited items. Handbags/Purses may be taken into event rooms where events are held.



13. Food and drink may not be brought onto the site, and eating and drinking on the site is prohibited except in designated event rooms in the context of a corresponding event.
14. Personal electrical and electronic devices – for instance television sets and radios – may only be used with the consent of the Palace, which consent may be revoked at any time. The volume thereof must be kept low, such that no noise nuisance is caused to other visitors or neighbouring properties. The use of electrical and electronic devices in the context of events must be agreed in advance with the events department. An upper limit of 100 dBC (LCEq) must be observed in order to protect the structural integrity of the Palace.
15. The playing of live music and amplification using technical equipment is prohibited on the Site without the prior written consent of the Palace.
16. Photography, filming and video recording, etc. are prohibited on the Site for reasons of copyright, unless the prior written consent of the Palace or "LIECHTENSTEIN. The Princely Collections, Vaduz-Vienna" has been obtained. Visitors must carry with them and present the relevant permit.
17. All noise must be avoided out of consideration for neighbouring properties and other visitors.
18. The Fire Safety Rules governing the Site may be accessed on the website www.palaisliechtenstein.com and are also displayed in the Site entrance area; these shall form an integral part of these Terms of Use. The provisions of the Fire Safety Rules must be observed without exception.
19. The use of naked flames - for instance candles - is prohibited. The Palace may grant exemptions to this rule.
20. The exhibition areas on the Site may only be visited further to prior registration and acquisition of a valid entry ticket.
21. Drawings may be made in the exhibition galleries, although these may only be made using pencil (not ink or paint), and only using a drawing pad not larger than A4 size. Easels or chairs may not be used, and visitors may not sit on the floor to draw.
22. Third-party and private tours shall only be permitted with the prior written consent of the Palace.
23. The distribution and display of information material shall only be permitted with the consent of the Palace.
24. Begging, hawking and the sale of goods of any kind on the Site is prohibited.
25. Persons accompanying children shall be under a duty to supervise them at all times.
26. In the event of storm or bad weather, it is dangerous to stand under the trees on the Site; this is therefore prohibited.
27. In the event of ice and snow, only the cleared and treated paths on the Site may be used. During the hours of darkness, only the properly illuminated paths of the Site may be used.
28. Visitors may not walk on the lawn areas around the Baroque flower beds, nor on the meadow area in front of the Alserbachpalais.
29. Entry onto the Site outside the opening times shown on the website www.palaisliechtenstein.com shall only be permitted subject to prior written approval from the Palace administration.

Gabriela Ogoralek
Managing Director